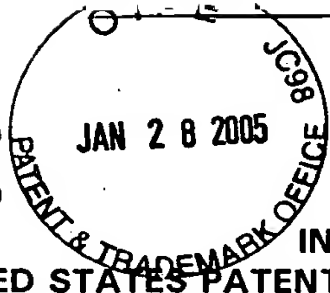


HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P. O. Box 272400
Fort Collins, Colorado 80527-2400



PATENT APPLICATION

ATTORNEY DOCKET NO. 10002185-1

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Anna Maria Zara et al

Confirmation No.: 7529

Application No.: 09/666,910

Examiner: Igor N. Borissov

Filing Date: Sept. 21, 2000

Group Art Unit: 3625

Title: Intelligently Classifying And Handling User
Requests In A Data System

Mail Stop
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
(X) No additional fee
() Other: _____ (fee \$ _____)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS		MINUS		= 0	X \$50	\$ 0
INDEP. CLAIMS		MINUS		= 0	X \$200	\$ 0
[] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$360	\$ 0
EXTENSION FEE	1ST MONTH \$120.00	2ND MONTH \$450.00	3RD MONTH \$1020.00	4TH MONTH \$1590.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

Date: JAN 28, 2005

I hereby certify that this document is being filed by personal delivery to the Customer Service Window Randolph Building, 401 Dulany Street Alexandria, VA 22314, of the United States Patent & Trademark Office on the date indicated above.

By:

Patrick C. Keane Reg No 32,858
(Attorney Signature and Reg. No.)

Respectfully submitted,

Anna Maria Zara et al

By

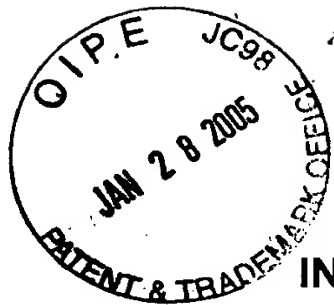
Patrick C. Keane

Patrick C. Keane

Attorney/Agent for Applicant(s)
Reg. No. 32,858

Date: Jan. 28, 2005

Telephone No.: (703) 838-6522



Patent
Attorney's Docket No. 10002185-1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)	
Anna Maria Zara et al.)	Group Art Unit: 7529
Application No.: 09/666,910)	Examiner: Igor N. Borissov
Filed: September 21, 2000)	Confirmation No.: 3629
For: INTELLIGENTLY CLASSIFYING)	
AND HANDLING USER REQUESTS)	
IN A DATA SERVICE SYSTEM)	

REQUEST FOR RECONSIDERATION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action dated October 28, 2004, reconsideration and allowance of the present application are respectfully requested. Claims 1-19 remain pending in the application.

On page 2 of the Office Action, claims 1-19 are rejected under 35 U.S.C. § 103(a) as being unpatentable over U.S. Patent No. 6,584,454 (Hummel, Jr. et al.) in view of commonly assigned U.S. Patent No. 6,154,769 (Cherkasova et al.). This rejection is respectfully traversed, as the Hummel and Cherkasova patents, considered individually or in the combination relied upon by the Examiner, fail to teach or suggest features set forth in independent claims 1, 9 and 14.

For example, neither of these patents generate a classification tag that is attached to a transaction response before it is returned to a requesting client. Such a tag can be used for scheduling requests from external clients.